



# BOBBI'S BUNGALOW



**W**elcome to Bobbi's Bungalow! We look forward to your stay and hope you will make yourself at home. To ensure you have a very pleasant experience at Bobbi's Bungalow, we have established the following policies. Please take a few minutes to review these policies, and feel free to contact your Hostess if you have any questions.

## **Booking Policies**

By booking Bobbi's Bungalow, you have the privacy of the entire home and gardens to yourself. The price is based upon two guests, but for an additional amount per person, up to five guests total are welcome to stay. We appreciate your bookings within 48 hours of your stay.

A 50% deposit will be charged to your credit card at the time you make your reservation. The balance will be charged upon arrival. We accept Mastercard, VISA, Discover and American Express.

## **Gift Certificates**

If you are redeeming a Bobbi's Bungalow gift certificate, the number must be provided at the time of making your reservation. Gift certificates expire one year from date of issue. Any balance left on the certificate is forfeited if not used by the expiration date and no refunds will be issued.

## **Cancellation Policy**

Making a reservation at a guest house is not the same as making a hotel reservation. Due to our small size, cancellations affect us significantly. A last minute cancellation gives us little chance of re-booking the house. For this reason we uphold a strict cancellation policy:

Guests are responsible for payment of all nights reserved regardless of their actual arrival or departure date.

No-shows are responsible for full payment of their entire reservation.

Should you cancel outside of 15 days prior to arrival, your deposit will be refunded minus applicable credit card processing fees.

Cancellations made 14 days or less prior to your scheduled arrival will receive a gift certificate in the amount of the deposit less a \$50 cancellation fee.

## **Check In**

Check-in is any time after 3:00 pm on the day of your arrival. Early arrivals are discouraged. If you need to drop off your bags or other items in advance, make arrangements with you hostess as soon as possible.



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## Check Out

Check Out time is by noon. We ask that you return the house to the condition in which it was upon check in by returning any moved furniture and items to their original locations. Wash all dirty dishes. Linens may be left on the bed and towels in the bathroom.

## Owner's Rights

Bobbi's Bungalow is privately owned and operated. Management reserves the right to refuse service to anyone. We will not be responsible for guest accidents or injury, or for the loss of money, jewelry, or valuables of any kind.

## Property Issues

We are sure you will take care of our property during your stay, and we understand that accidents will happen. However, we reserve the right to charge in full for any damage, distress or breakages which we deem to be deliberately, thoughtlessly or recklessly caused. This includes damage to the beds, bedding and carpeting. Any damages, stolen items, or broken items occurring during the stay will be the full financial responsibility of the guest. You will be notified in writing as soon as is reasonably practical if the damage is discovered after you depart.

**Please report all spills and/or damages to your Hostess promptly.**

## Smoking & Candle Burning

Bobbi's Bungalow is a **NO SMOKING** house. For the safety and comfort of all of our guests, we do not allow smoking or incense/candle burning anywhere in the house. A receptacle can be found for cigarette smoking on the back deck only. Guests smoking in the house will be charged a minimum \$200 fee to return the house to a non-smoking status.

## Guests, Children and Pets

We cater to the comfort, privacy and security of our registered guests. Guest visitors are only permitted on the property with prior Hostess approval. Well behaved children are welcome guests at the Bungalow. Pets are not allowed.

Bobbi's Bungalow is a **Guest House** and not a bed and breakfast. All meals are on your own. The kitchen is stocked with pans, dishes and utensils, a full sized stove and refrigerator, microwave, a mini Keurig, and 12 cup coffee maker. Coffee, a variety of teas and hot chocolate are provided for you complimentary. For an additional cost, breakfast can be catered in. Advanced notice is required.

**Maximum Length of Stay:** A maximum length of stay is 29 consecutive days